

## Canada Post Strike - important information for G&F members

A Canada Post strike could cause mail disruptions and slower or no mail delivery service. A reminder that you can receive your financial information and make payments without relying on mail service.

### Non-mail alternatives for G&F members:

1. Visit us [in branch](#) at any of our locations
2. Call our Member Hub by phone at 604-419-8888
3. Online banking at [www.gffg.com](http://www.gffg.com), which includes e-Statements
4. [Mobile banking](#)
5. [Deposit Anywhere™](#) to easily deposit cheques
6. [Interac e-transfers to transfer funds to friends, family or employees](#)

If you would like more information on any of these services, please visit us in branch or give us a call at 604-419-8888 and we will be happy to assist you.

All members have access to [e-Statements](#) – electronic versions of your account statement – via online banking. Paper statements sent by mail may experience delays. To cancel your paper statements, simply login to online banking, select ‘Member Services,’ and then ‘Statement Options’ to complete and submit the opt-out form electronically.

***As a reminder, even during postal disruptions you still remain responsible for any loan, mortgage, insurance and bill payments.***

### For our G&F Collabria credit card cardholders

Cardholders are expected to make payments by the due date during any postal disruption:

- Cardholders can continue to make payments through G&F [online banking](#)
- Balances, payment amount/minimum payment and due dates are available through [Collabria MyCardInfo](#) and Collabria Card Services at 1-855-341-4643



- Electronic statements are available through [Collabria MyCardInfo](#)
- New cards, replacement cards, statements and letters sent by mail may experience delays
- Any important information for cardholders will be posted on [Collabria MyCardInfo](#)

**For members utilizing wealth management services**

- Members can access their statements through [G&F online banking](#) by setting up a Partner Account
- Alternatively members can contact their wealth management representative to receive a printed statement

**If you have any further questions, please stop by your branch or call us at 604-419-8888.**